

III PATH International Conference

Closing the gap between measurement and quality improvement

Brijuni, September 23-25 2010

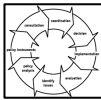



Announcement

We are pleased to announce the **III PATH International Conference** which will take place **on the Brijuni Island (Croatia) on September 23rd-25th**. The conference provides a unique opportunity for PATH hospitals and networks from more than 14 countries to meet and exchange good practice of performance management and continuous quality improvement.

The conference format fosters interaction: the program includes keynote presentations, roundtables, sub-network meetings, thematic group sessions, poster session, hospital twining forum to inspire hospitals and policy makers and facilitate change and exchange. Additional added value provides invited plenaries covering the areas of hospital quality culture, safety and patient/citizens involvement. Regarding better care and risk reduction the conference will also focus on safety measures in surgery – WHO Surgical Safety Checklist.

The targeted audience includes Country Coordinators, hospital managers/hospital quality coordinators healthcare policy-makers.

The program is building along four streams:

- Stream 1:  **Hospitals/policy-makers forum – *informing policy***
- Stream 2:  **Hospital twining forum – *inspiring for action***
- Stream 3:  **Thematic groups – *understanding PATH indicators results***
- Stream 4:  **Sub-network meetings – *peer learning***

The conference is organized by PATH Country Coordinator in Croatia, WHO Country Office in Croatia, WHO Regional Office for Europe, PATH International Secretariat, WHO Europe, under the auspices of President of the Republic of Croatia, under the auspices of the Agency for Quality and Accreditation in Health Care in Croatia, with support of PATH Network.

Co-organizers: European Society for Quality in Healthcare, ESQH Office for Quality Indicators, Croatian Society for Quality in Health Care, Croatian Medical Association and Croatian Medical Chamber.

▪ **Stream 1: Hospitals/policy-makers forum – informing policy**



→ How do hospitals and policy-makers communicate? How can hospitals and policy-makers collaborate? What can policy-makers learn from each other?

Format: roundtable with representatives of policy-makers, professionals, hospital managers and healthcare professionals

Main themes:

- Strategic alignment between hospital performance and health system performance
- Roles and tools for policy-makers and purchasers to develop a supportive environment for hospital quality
- National indicators projects
- Indicators or accreditation? Indicators and accreditation? Or indicators for accreditation?

▪ **Stream 2: Hospitals Twinning Forum – *inspiring for action***



Format: poster session, interaction between hospitals: hospitals introductions, presentations of good practice, establishing twinning arrangements.

Main themes:

- **Closing the gap between measurement and quality initiatives:** Is information on performance an impulse for substantial quality improvement?
- **Closing the gap between information system and performance monitoring:** Do we need more data? Do we need better accessible data? Better quality data? Reliable data? How to make the best use of it?
- **Closing the gap between public expectations and planning for adequate national information infrastructures:** Should our IT infrastructures be different of coherent? Will this facilitate benchmarking? Do we need EU recommendation on this?

▪ **Stream 3: Thematic groups – *understanding PATH indicators results***



Some specific PATH indicators will be defined before the conference based on hospitals' requests. Hospitals will present their results related to the specific indicator (or group of indicators) and provide the analysis of current local status, learn about other hospitals and present the lessons learnt.

▪ **Stream 4: Sub-network meetings – *peer learning***



Format: Parallel sessions.

- Sub-network meeting: University hospitals
- Sub-network meeting: Rehabilitation hospitals

Program

September 22nd, Wednesday

14h00 – 16h00	PATH Workshop Croatia (Salon Verige)
16h00 – 17h00	Registration
17h00 – 19h30	Country Coordinators meeting (Salon Verige)
20h00	PATH CC dinner

September 23rd, Thursday, Conference room Kastrum

9h30–10h00 Welcomes and opening

PATH Coordinator in Croatia, Croatian Medical Chamber, WHO Office in Croatia, WHO CC Krakow and International secretariat , WHO Regional Office for Europe, Agency for Quality and Accreditation in Health Care, Ministry of Health and Social Welfare, Croatia, Representative of President of the Republic of Croatia



10h00-11h00

Roles and tools for policy-makers and purchasers to develop a supportive environment for hospital quality

Keynote presentation

Moderator: Paul Bartels, PATH Advisory Board Member, ESHQ Office for Quality Indicators, Denmark
Speaker: Paul Bartels

Country responses: Jane Alop, PATH coordinator in Estonia, Estonian Health Insurance Fund; Vahe Kazandjian, Center for Performance Sciences, USA; Turkey, Ministry of Health, National Center for Quality Assessment in Health Care, Poland; Slovenia, Ministry of Health; Agency for Quality and Accreditation in HC, Croatia; hospitals' representatives

Roundtable

11h00-11h30

Tea/Coffee Break



11h30-13h00

Closing the gap between measurement and quality initiatives: Is information on performance an impulse for substantial quality improvement? – hospitals experience assisted by PATH coordinators in the countries.

Keynote presentations

Moderator: Basia Kutryba, WHO CC Krakow
Speakers: Vahe Kazandjian, Center for Performance Sciences, USA; Biserka Simcic, Ministry of Health, Slovenia

Responses: Malta, Poland, Hungary, Slovenia, Croatia, hospitals' representatives

Roundtable

13h00-14h00

Lunch



14h00-15h30

First meeting of PATH university hospitals network

Working group

Moderator: Paul Bartels, ESQH Office for Quality Indicators, Denmark, and Joseph Schembri, PATH Coordinator in Malta



14h00-15h30

Working group on rehabilitation indicators – open meeting

Working group

Moderator: Erika Takacs, PATH Coordinator in Hungary, Erzsebet Boros, National Institute for Medical Rehabilitation, Hungary, Eva Belicza, PATH Coordinator in Hungary



15h30-16h30

PATH indicator workshop: Use of blood components – open meeting

Working group

Moderator: Jasna Mesaric, PATH Coordinator in Croatia, and Ozren Polašek, PATH biostatistician in Croatia

16h30-17h30

PATH Country Coordinators' debriefing

19h00

Welcome reception

September 24th, Friday



9h00-10h15

Measuring hospital quality culture

Moderator: Jasna Mesarić, PATH Coordinator in Croatia

Speakers: Cordula Wagner, NIVEL, The Netherlands, Agnes Bognar, EMKI, Institute for Quality in Healthcare, Budapest, Hungary, EUNETPAS experience; Viera Rusnakova, Slovak Medical University, Ivan Šklebar, General Hospital Bjelovar

Plenary,
Discussion



10h15-11h00

Patient/citizen involvement

Moderator: Mensura Dražić. Coalition of association in health care, Croatia

Speaker: Mensura Dražić, “Partnership of patient's and professional's organisations: Croatian experience”

Message from European Patient Forum

Keynote
presentations

11h00-11h30

Tea/coffee break



11h30-12h30

Responsive governance: What does it really mean? How to make it happen?

Moderator: Ann-Lise Guisset, WHO Regional office for Europe

Speakers: Vahe Kazandjian, Center for Performance Sciences, USA, and contributions by hospitals' representatives

Plenary,
Discussion

12h30-13h30

Lunch



13h30-14h30

Hospital Twinning Forum – hospitals presenting themselves

Moderator: Basia Kutryba, WHO CC Krakow; Jasna Mesarić, PATH Coordinator in Croatia

All participants invited

Coffee/tea served

Poster session
+ interaction
between
hospitals

14h30-16h30

Understanding PATH indicators results: C-section, Case fatality for AMI, Prophylactic antibiotic use

Moderator: Ann-Lise Guisset, WHO Regional Office for Europe

Speakers: Ann-Lise Guisset, WHO regional Office for Europe; Arjana Tambić Andrašević, University Hospital for Infectious Diseases Zagreb, Croatia, “Improving antimicrobial prescribing in hospitals – where to start?”

General discussion about the results and their interpretation. All PATH Country Coordinators and hospitals' representatives are invited to actively participate

Roundtable
Presentations



17h00-19h30

PATH sightseeing tour of Veli Brijuni

20h00

PATH Advisory Board Meeting

September 25th, Saturday



9h00-10h30

Closing the gap between information system and performance monitoring: Do we need more data? Do we need better accessible data? Better quality data? Reliable data? How to make the best use of it? Should our IT infrastructures be different of coherent? Will this facilitate benchmarking? How to enhance national information infrastructures to increase the potential for measuring quality of care through indicators? Do we need EU guidance on this?

Moderator: Niek Klazinga, Amsterdam University, The Netherlands, OECD Health Care Quality Indicators Project,

Speakers: Niek Klazinga, Amsterdam University, The Netherlands, OECD Health Care Quality Indicators Project, Eva Belicza, Health Services Management Training Centre, Semmelweis University, Hungary, Paul Bartels, Ozren Polašek, Department of Medical Statistics, Epidemiology and Medical Informatics Andrija Stampar School of Public Health Medical School, University of Zagreb, Slovenia, and hospitals' representatives

Keynote presentations

Plenary, Discussion



10h30-11h30

Risk reduction in surgery.

Speakers: Basia Kutryba, WHO CC Krakow, Tomislav Luetić, University Hospital Centre Zagreb, Croatia, "The WHO Surgical safety Checklist – Improving our safety culture practices"; and hospitals' representatives

Presentations

11h30-12h00

Conclusion and closing

Paul Bartels, for the PATH Advisory Board, Basia Kutryba, for the WHO Collaborating Center Krakow and PATH international Secretariat, Antoinette Kaić-Rak for the WHO regional office for Europe, Jasna Mesaric, PATH coordinator in Croatia, PATH hospital representative