

# III PATH International Conference

## Closing the gap between measurement and quality improvement

Brijuni, September 23-25 2010





### Announcement

We are pleased to announce the **III PATH International Conference** which will take place **on the Brijuni Island (Croatia) on September 23<sup>rd</sup>-25<sup>th</sup>**. The conference provides a unique opportunity for PATH hospitals and networks from more than 14 countries to meet and exchange good practice of performance management and continuous quality improvement.

The conference format fosters interaction: the program includes keynote presentations, roundtables, sub-network meetings, thematic group sessions, poster session, hospital twinning forum to inspire hospitals and policy makers and facilitate change and exchange. Additional added value provides invited plenaries covering the areas of hospital quality culture, safety and patient/citizens involvement. Regarding better care and risk reduction the conference will also focus on safety measures in surgery – WHO Surgical Safety Checklist.

The targeted audience includes Country Coordinators, hospital managers/hospital quality coordinators healthcare policy-makers.

The program is building along four streams:

- Stream 1:  **Hospitals/policy-makers forum – *informing policy***
- Stream 2:  **Hospital twinning forum – *inspiring for action***
- Stream 3:  **Thematic groups – *understanding PATH indicators results***
- Stream 4:  **Sub-network meetings – *peer learning***

The conference is organized by PATH Country Coordinator in Croatia, WHO Country Office in Croatia, WHO Regional Office for Europe, PATH International Secretariat, WHO Europe, under the auspices of President of the Republic of Croatia, under the auspices of the Agency for Quality and Accreditation in Health Care in Croatia, with support of PATH Network.

Co-organizers: European Society for Quality in Healthcare, ESQH Office for Quality Indicators, Croatian Society for Quality in Health Care, Croatian Medical Association and Croatian Medical Chamber.

▪ **Stream 1: Hospitals/policy-makers forum – informing policy**

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→ How do hospitals and policy-makers communicate? How can hospitals and policy-makers collaborate? What can policy-makers learn from each other?

Format: roundtable with representatives of policy-makers, professionals, hospital managers and healthcare professionals

Main themes:

- Strategic alignment between hospital performance and health system performance
- Roles and tools for policy-makers and purchasers to develop a supportive environment for hospital quality
- National indicators projects
- Indicators or accreditation? Indicators and accreditation? Or indicators for accreditation?

▪ **Stream 2: Hospitals Twining Forum – *inspiring for action***

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Format: poster session, interaction between hospitals: hospitals introductions, presentations of good practice, establishing twinning arrangements.

Main themes:

- **Closing the gap between measurement and quality initiatives:** Is information on performance an impulse for substantial quality improvement?
- **Closing the gap between information system and performance monitoring:** Do we need more data? Do we need better accessible data? Better quality data? Reliable data? How to make the best use of it?
- **Closing the gap between public expectations and planning for adequate national information infrastructures:** Should our IT infrastructures be different of coherent? Will this facilitate benchmarking? Do we need EU recommendation on this?

▪ **Stream 3: Thematic groups – *understanding PATH indicators results***

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Some specific PATH indicators will be defined before the conference based on hospitals' requests. Hospitals will present their results related to the specific indicator (or group of indicators) and provide the analysis of current local status, learn about other hospitals and present the lessons learnt.

▪ **Stream 4: Sub-network meetings – *peer learning***

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Format: Parallel sessions.

- Sub-network meeting: University hospitals
- Sub-network meeting: Rehabilitation hospitals

# Program

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## September 22nd, Wednesday

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<b>14h00 – 16h00</b>	PATH Workshop Croatia (Salon Verige)
<b>16h00 – 17h00</b>	Registration
<b>17h00 – 19h30</b>	Country Coordinators meeting (Salon Verige)
<b>20h00</b>	PATH CC dinner

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## September 23rd, Thursday, Conference room Kastrum

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**9h30–10h00 Welcomes and opening**

PATH Coordinator in Croatia, Croatian Medical Chamber, WHO Office in Croatia, WHO CC Krakow and International secretariat , WHO Regional Office for Europe, Agency for Quality and Accreditation in Health Care, Ministry of Health and Social Welfare, Croatia, Representative of President of the Republic of Croatia



**10h00-11h00**

**Roles and tools for policy-makers and purchasers to develop a supportive environment for hospital quality**

Keynote presentation

Moderator: Paul Bartels, PATH Advisory Board Member, ESHQ Office for Quality Indicators, Denmark  
Speaker: Paul Bartels

Country responses: Jane Alop, PATH coordinator in Estonia, Estonian Health Insurance Fund; Vahe Kazandjian, Center for Performance Sciences, USA; Turkey, Ministry of Health, National Center for Quality Assessment in Health Care, Poland; Slovenia, Ministry of Health; Agency for Quality and Accreditation in HC, Croatia; hospitals' representatives

Roundtable

**11h00-11h30**

Tea/Coffee Break



**11h30-13h00**

**Closing the gap between measurement and quality initiatives: Is information on performance an impulse for substantial quality improvement? – hospitals experience assisted by PATH coordinators in the countries.**

Keynote presentations

Moderator: Basia Kutryba, WHO CC Krakow  
Speakers: Vahe Kazandjian, Center for Performance Sciences, USA; Biserka Simcic, Ministry of Health, Slovenia

Responses: Malta, Poland, Hungary, Slovenia, Croatia, hospitals' representatives

Roundtable

**13h00-14h00**

Lunch



**14h00-15h30**

**First meeting of PATH university hospitals network**

Working group

Moderator: Paul Bartels, ESQH Office for Quality Indicators, Denmark, and Joseph Schembri, PATH Coordinator in Malta



**14h00-15h30**

**Working group on rehabilitation indicators – open meeting**

Working group

Moderator: Erika Takacs, PATH Coordinator in Hungary, Erzsebet Boros, National Institute for Medical Rehabilitation, Hungary, Eva Belicza, PATH Coordinator in Hungary



**15h30-16h30**

**PATH indicator workshop: Use of blood components – open meeting**

Working group

Moderator: Jasna Mesaric, PATH Coordinator in Croatia, and Ozren Polašek, PATH biostatistician in Croatia

**16h30-17h30**

**PATH Country Coordinators' debriefing**

**19h00**

Welcome reception

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## September 24<sup>th</sup>, Friday

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**9h00-10h15**

### **Measuring hospital quality culture**

Moderator: Jasna Mesarić, PATH Coordinator in Croatia

Speakers: Cordula Wagner, NIVEL, The Netherlands, Agnes Bognar, EMKI, Institute for Quality in Healthcare, Budapest, Hungary, EUNETPAS experience; Viera Rusnakova, Slovak Medical University, Ivan Šklebar, General Hospital Bjelovar

Plenary,  
Discussion



**10h15-11h00**

### **Patient/citizen involvement**

Moderator: Mensura Dražić. Coalition of association in health care, Croatia

Speaker: Mensura Dražić, “Partnership of patient's and professional's organisations: Croatian experience”

Message from European Patient Forum

Keynote  
presentations

**11h00-11h30**

Tea/coffee break



**11h30-12h30**

### **Responsive governance: What does it really mean? How to make it happen?**

Moderator: Ann-Lise Guisset, WHO Regional office for Europe

Speakers: Vahe Kazandjian, Center for Performance Sciences, USA, and contributions by hospitals' representatives

Plenary,  
Discussion

**12h30-13h30**

Lunch



**13h30-14h30**

### **Hospital Twinning Forum – hospitals presenting themselves**

Moderator: Basia Kutryba, WHO CC Krakow; Jasna Mesarić, PATH Coordinator in Croatia

All participants invited

Coffee/tea served

Poster session  
+ interaction  
between  
hospitals

**14h30-16h30**

### **Understanding PATH indicators results: C-section, Case fatality for AMI, Prophylactic antibiotic use**

Moderator: Ann-Lise Guisset, WHO Regional Office for Europe

Speakers: Ann-Lise Guisset, WHO regional Office for Europe; Arjana Tambić Andrašević, University Hospital for Infectious Diseases Zagreb, Croatia, “Improving antimicrobial prescribing in hospitals – where to start?”

General discussion about the results and their interpretation. All PATH Country Coordinators and hospitals' representatives are invited to actively participate

Roundtable  
Presentations



**17h00-19h30**

PATH sightseeing tour of Veli Brijuni

**20h00**

PATH Advisory Board Meeting

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September 25<sup>th</sup>, Saturday

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**9h00-10h30**

**Closing the gap between information system and performance monitoring:** Do we need more data? Do we need better accessible data? Better quality data? Reliable data? How to make the best use of it? Should our IT infrastructures be different of coherent? Will this facilitate benchmarking? How to enhance national information infrastructures to increase the potential for measuring quality of care through indicators? Do we need EU guidance on this?

Moderator: Niek Klazinga, Amsterdam University, The Netherlands, OECD Health Care Quality Indicators Project,

Speakers: Niek Klazinga, Amsterdam University, The Netherlands, OECD Health Care Quality Indicators Project, Eva Belicza, Health Services Management Training Centre, Semmelweis University, Hungary, Paul Bartels, Ozren Polašek, Department of Medical Statistics, Epidemiology and Medical Informatics Andrija Stampar School of Public Health Medical School, University of Zagreb, Slovenia, and hospitals' representatives

Keynote presentations

Plenary, Discussion



**10h30-11h30**

**Risk reduction in surgery.**

Speakers: Basia Kutryba, WHO CC Krakow, Tomislav Luetić, University Hospital Centre Zagreb, Croatia, "The WHO Surgical safety Checklist – Improving our safety culture practices"; and hospitals' representatives

Presentations

**11h30-12h00**

Conclusion and closing

Paul Bartels, for the PATH Advisory Board, Basia Kutryba, for the WHO Collaborating Center Krakow and PATH international Secretariat, Antoinette Kaić-Rak for the WHO regional office for Europe, Jasna Mesaric, PATH coordinator in Croatia, PATH hospital representative