

INTERNATIONAL CONFERENCE & WORKSHOPS

***Building a Quality and Patient Safety
Culture in Health Services:
Experience and Prospects***



April, Thursday 24 & Friday 25, 2014

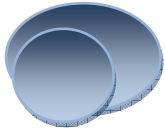
9:30 am

Location:

Conference Centre "Ioannis Vellidis"

Thessaloniki, Greece





Schedule and agenda

Thursday, April 24, 2014

09:30-10:00

Reception-Registration

Welcome:

Dimosthenis Andriopoulos, Director, 3rd RHA of Macedonia

Thrasivoulos Ventouris, Director, 4th RHA of Macedonia & Thrace

Rodi Kratsa – Tsagaropoulou, Member of the European Parliament, Vice-President of the European Parliament 2007-2012

10:00-10:45

Conference Opening:

Spyridon-Adonis Georgiadis, Minister of Health

Presentation of the Conference:

Yannis Skalkidis, Athens University Medical School, PaSQ Leader on Evaluation of the European Joint Action

10:45-10:50

A musical journey with ancient Greek instruments of various periods of ancient Greek history offered by the group "Orpheia Armonia"

Session A: Quality of care and patient safety in a world of scarce resources

*Moderators: Yannis Skalkidis, Athens University Medical School
Georgia Sanida, Head of Quality Improvement Unit 3rd RHA*

10:50-11:10

How to Stay Elegant and Efficient with Sparse Resources - Using Common Sense and Logics for Healthcare Management

Ales Bourek MD, PhD, Center for Healthcare Quality Faculty of Medicine, Masaryk University Czech Republic, European Society for Quality in HealthCare President

11:10-11:30

Recent developments in Europe: patient safety

Basia Kutryba, Head of WHO CC at NCQA, Krakow; EUWGPSQC, Chair ESQH Fellow

11:30-11:50

Seeking patient-centered health care

Anastasius Moutzoglou, 'P. & A. Kyriakou' Children's Hospital, President of the Hellenic Society for Quality & Safety in Healthcare, PATH National Coordinator, Editor-in-Chief of the International Journal of Reliable and Quality E-Healthcare (IJRQEH), Editor-in-Chief of the Advances in Healthcare Information Systems and Administration (AHISA) Book Series

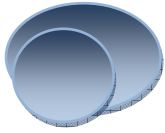
11:50-12:20

Discussion

12:20-12:50

Coffee Break





3rd & 4th Regional Health Authority

Session B: From numbers and measurements to standards and procedures

Moderators:

Pavlos Papadopoulos, Deputy Director 4th RHA of Macedonia & Thrace

Christos Zilidis, Prof. of Public Health and Epidemiology, TEI Larissas

12:50-13:10	From Measurement to action and improvement: The experience with clinical registers <i>Paul Bartels, Former president ESQH, Medical Director, CEO: Danish Clinical Registers, Senior Lecturer, Medical faculty, University of Aalborg</i>
13:10-13:30	Quality improvement: From theory to action. The experience of the 3rd Regional Health Authority <i>Panagiotis Nanos, Deputy Director, 3rd RHA of Macedonia</i>
13:30-13:50	The impact of internal service quality on the efficiency of healthcare services <i>Panagiotis Mpogiatzidis, Deputy Director, 3rd RHA of Macedonia</i>
13:50-14:20	Discussion
14:20-14:50	Coffee Break-Light Lunch

Session C: The pursuit of Excellence: Challenges - Opportunities - Prospects

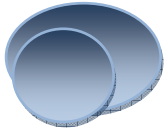
Moderators:

Anastasius Moutzoglou, President of the Hellenic Society for Quality & Safety in Health Care

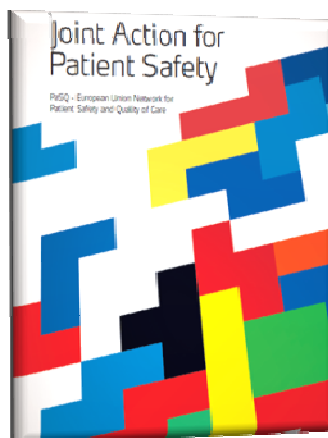
Fotini Mavidou, Quality Improvement Unit 3rd RHA

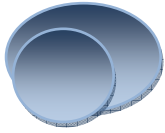
14:50-15:10	Quality Improvement and Accreditation in Healthcare. Strategy and intermediate objectives <i>Yannis Skalkidis, Athens University Medical School, Executive Board Member, EKAPTY</i>
15:10-15:30	EN 15224: The future of Certification in Health Care Services <i>George Pappous, CEO, EKAPTY</i>
15:30-15:50	The power of a positive model <i>Pavlos Papadopoulos, Deputy Director, 4th RHA of Macedonia & Thrace</i>
15:50-16:20	Discussion
16:20-16:30	Concluding Remarks & Close of Conference <i>Panagiotis Nanos, Deputy Director, 3rd RHA of Macedonia</i>





Workshops Programmes





3rd & 4th Regional Health Authority

Friday, April 25, 2014

09:00-09:30 Reception-Coffee-Registration

09:30 -10:00 Opening Keynote: The OECD Health Care Quality Indicator (HCQI) Project and PATH project in performance measurement
Niek Klazinga, Health Care Quality Indicator Project, OECD Health Division, PATH Steering Committee

INTERNATIONAL PASQ WORKSHOP

10:00-10:30 Overview of the European Joint Action on Patient Safety. Safe Clinical Practices in EU
Maggie Galbraith, Project Manager, International Affairs, Haute Autorite de Sante

10:30-10:50 Good Organizational Practices in EU
Yolanda Agra, Consejera Técnica. Area de Seguridad del Paciente Dirección General de Salud Pública, Calidad e Innovación, Ministerio de Sanidad, Servicios Sociales e Igualdad, PaSQ Leader on Good Organizational Practices

10:50-11:30 Scope-Methods-Feedback from Greek hospitals

11:30-12:00 Suggestions for future work

12:00-12:30 Coffee Break-Light Lunch

INTERNATIONAL PATH WORKSHOP

12:30-13:30 Welcomes, introductions and countries' reports - current status, PATH organization and steps taken, participating hospitals, priorities, issues and challenges – short country presentations.

Moderator: PATH Secretariat

13:30-14:15 PATH IT platform for data collection and analysis – presentation and demonstration of platform functionality after design and functionality testing; update on possibilities, practical indications how to use the platform, modification possibilities, joining conditions.

Hungarian PATH team

14:15-14:30 Summing up, next steps, future planning

PATH Secretariat

14:30-15:00 Concluding Remarks & Close of Event

Yannis Skalkidis, Athens University Medical School

